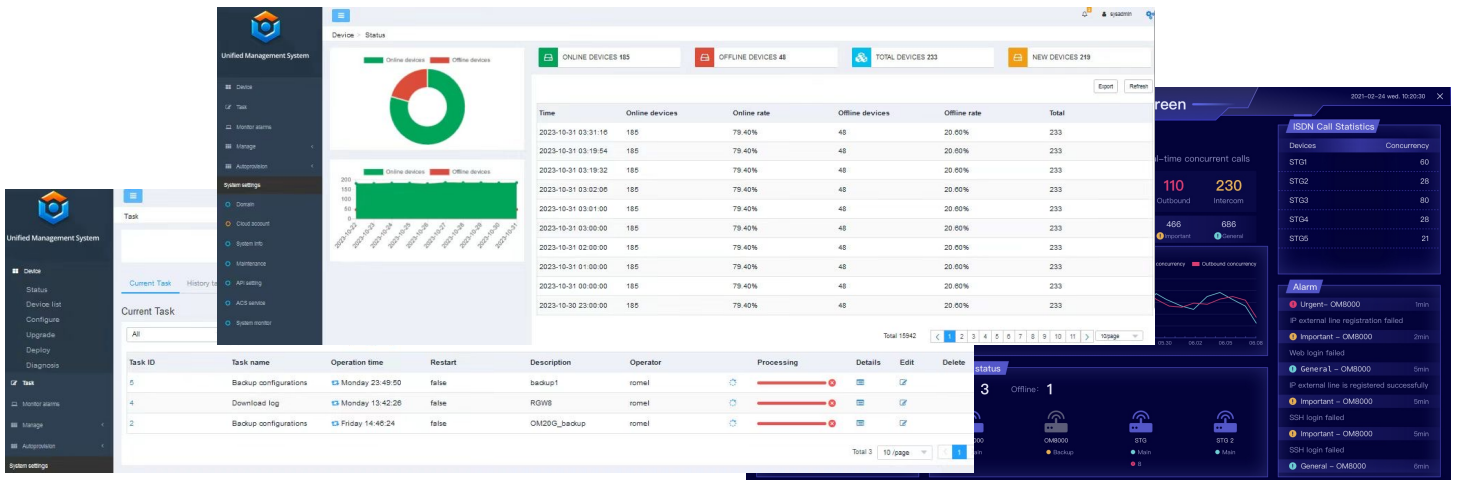# Unified Management

Remote trouble shooting.

The Unified Management System (UMS for short) is used as Unified Management & Remote Operation & Maintenance for the REX series IP PBX & the RGW Series VoIP Gateway.

UMS helps MSP, ITSP, telecom operators,system integrators and authorized distributors to efficiently manage equipments & reduce the cost of operation & maintenance.

System Features

1.Real-time viewing of device online status, with offline alarms

2.User-friendly interface, simple and practical functions

3.Remote configuration and centralized management

4.Automated batch configuration and template deployment

5.Automated backups: configuration and log backups

6.Automated upgrades,manual, automatic, and scheduled upgrades

7. Multi-level group and permission management: different users have different operational permissions and manage different device ranges

8.Real-time monitoring alarms, supporting phone, email, etc.

9.Flexible deployment: Cloud/On-premise

10.Low installation server configuration

Admin Dashboard

Key Benefit

- Max 10,000 devices, license control
- With 20Mbps bandwidth and above,UMS downloads & upgrades for 10 devices in 1 minute(the upgrade package is 15MB)
- Users can cccess webpage by the browser & no need to install client software

Fault Alarm	Multi-level Management	Batch Configuration	Log Backup	Remote Troubel Shooting

Typical Deployment

UMS Server

UMS Account

Internet

IP PBX,VoIP Gateways